

**Subject:** \*\*\* Information Security Notice \*\*\*

**From:** "Network Services" <NetBackup@utsa.edu>

**Date:** Fri, 15 Sep 2006 11:30:43 -0500

**To:** "EVERYONE \ (The entire UTSA organization\)" <EVERYONEALL@utsa.edu>

Officials at The University of Texas at San Antonio have determined that an unknown person or persons gained unauthorized access to a server containing electronic records at the university.

There is no evidence that any information was copied, altered or lost during the compromise, which was discovered during a routine risk assessment of UTSA servers.

The University is sending correspondence, by letter and by email, to everyone affected by this compromise. This includes faculty and staff employed at UTSA from September 1, 2002 to September 1, 2006; and students who received financial aid from September 1, 2002 to September 1, 2006.

As a precautionary measure, we have established a Website at [www.utsa.edu/datasecurity](http://www.utsa.edu/datasecurity) with information about protective actions you may want to take. There is also a call center which will operate from 7 a.m. to 7 p.m. on weekdays to handle questions and concerns; the numbers are 210-458-7888 or toll free at 1-800-776-6919. The center will be open through September 29, 2006.

UTSA remains committed to protecting the security of any personal information we receive from you, and we regret any inconvenience this incident may have caused.

John P. McGowan; CIO & AVP, Office of Information Technology

Annette Evans; Information Security Officer, Office of Information Technology