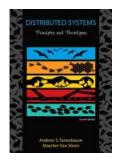
# **Chapter 8: FAULT TOLERANCE I**

#### Continue to operate even when something goes wrong!



Thanks to the authors of the textbook [**TS**] for providing the base slides. I made several changes/additions. These slides may incorporate materials kindly provided by Prof. Dakai Zhu. So I would like to thank him, too. **Turgay Korkmaz** korkmaz@cs.ut.sa.edu

**Distributed Systems** 

## **Chapter 8: FAULT TOLERANCE**

## INTRODUCTION TO FAULT TOLERANCE

Basic Concepts, Failure Models

## PROCESS RESILIENCE

- Design Issues, Failure Masking and Replication
- Agreement in Faulty Systems, Failure Detection
- RELIABLE CLIENT-SERVER COMMUNICATION
  - Point-to-Point Communication, RPC Semantics
- RELIABLE GROUP COMMUNICATION
  - Basic Reliable-Multicasting Schemes, Scalability
  - Atomic Multicast

## DISTRIBUTED COMMIT

- Two-Phase Commit, Three-Phase Commit
- RECOVERY
  - Introduction
  - Checkpointing
  - Message Logging
  - Recovery-Oriented Computing

## **Objectives**

To understand failures and their implicationsTo learn about how to deal with failures

## What is Fault Tolerance?

From Merriam-webster:

- Failure is a state of inability to perform a normal function (e.g., a received msg corrupted)
- Error is an act involving an unintentional deviation from truth or accuracy (e.g., reading 1 instead of 0)

#### **Fault** is ....

From our textbook

- Fault is the cause of an error that may need to a failure (e.g., software bugs, broken line, or weather)
- It is important to find out what may cause an error and construct the system in such a way that it can tolerate faults (i.e., automatically recover and continue to operate (e.g., re-transmit damaged msg))

# Failure in....

## **Distributed Systems**

- Failure is partial
- Some components might be still working
- Entire system may still function

Non-Distributed systems

- Failure is total
- All components would be affected
- Entire system may be down

Questions:

- Can we hide the effects of faults?
- Can we recover from partial failures?

# Answers are strongly related to what are called **dependable systems**

## **Dependable Systems**

- A component provides services to clients. To provide services, the component may require the services from other components → a component may depend on some other component.
- Dependability implies the following:
  - Availability ready to be used
  - Reliability run continuously w/o failure
  - Safety temp failure should not cause catastrophic happens
  - Maintainability how easy to repair a failed system
  - Security (ch 9)?

High *availability* == high *reliability*?



TS

## How to build a dependable system?

## How to control faults?

- Fault prevention
  - prevent the occurrence of a fault
- Fault removal
  - reduce the presence, number, seriousness of faults

## Fault forecasting

estimate the present number, future incidence, and the consequences of faults

## Fault tolerance

 build a component in such a way that it can meet its specifications in the presence of faults (i.e., mask the presence of faults)

# **Types of Faults**

#### Transient faults

- Occur once and then disappear
- E.g., disturbance during wireless communication
- Try it again, it will work next time!

#### Intermittent faults

- Disappear and reappear: unpredictable (and notorious)
- E.g., loose contact on a connector
- Hard to detect since it sometimes works or do not work!

#### Permanent faults

- Continue to exist until faulty components are repaired/replaced
- E.g., software bugs or burnt out chips

## **Failure Models**

In DS, we have a collection of **servers** and **channels**. System may fail because servers, channels, or both are not working...

There are various types of failures:

#### Crash failure

- component simply halts, but behaves correctly before halting
- Omission failure
  - component fails to receive or send
- Timing failure
  - correct output, but lies outside a specified real-time interval

#### Response failure

- incorrect response (wrong value or state transition)
- Arbitrary/Byzantine failure:
  - Arbitrary/Malicious output
  - Cannot be detected easily

## **Failure Detection**

- How can clients distinguish between a crashed component and one that is just a bit slow?
  - Consider a server from which a client is expecting output
    - Is the server perhaps exhibiting timing or omission failures?
    - Is the channel between client and server faulty?

#### Assumptions we can make

- Fail-stop : The component exhibits crash failures, but its failure can be detected (either through announcement or timeouts)
- Fail-silent : The component exhibits omission or crash failures; clients cannot tell what went wrong
- Fail-safe : The component exhibits arbitrary, but benign failures that cannot do any harm (e.g., junk output that can be recognized)

## **Fault Tolerance Techniques**

# Redundancy: key technique to tolerate faults Hiding failures and effect of faults

Recovery and rollback (more later in Section 8.6)

• Bringing system to a consistent state

## **Redundancy Techniques**

#### Information redundancy

• e.g., parity bit and Hamming codes

#### **Time** redundancy

- Repeat action
- e.g., re-transmit a msg

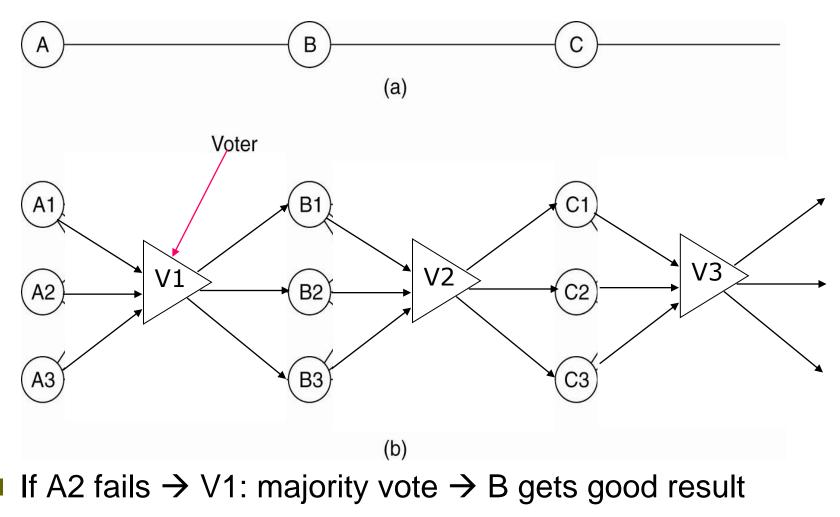
### Physical (software/hardware) redundancy

#### Replication

• e.g., extra CPUs, multi-versions of a software

## **Physical Redundancy**

**Triple Modular Redundancy (TMR)** 

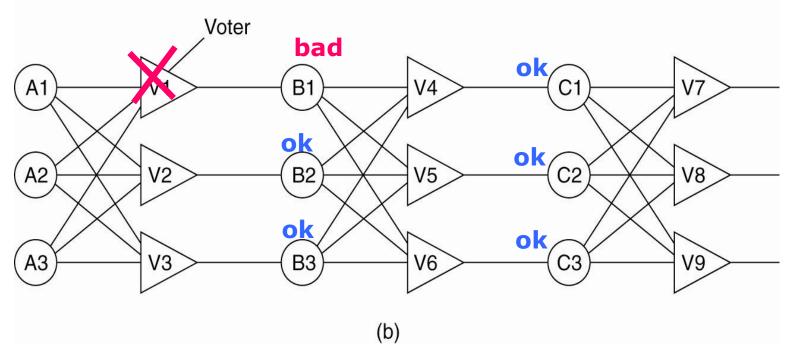


What if V1 fails?!

# TMR (cont.)

#### Correct results are obtain via majority vote

#### Mask ONE fault



Assume that prob Vx fails is 0.1 What is the probability that the above system fails? Protect yourself against faulty processes by **replicating** and distributing computations in a group.

# **PROCESS RESILIENCE**

- To tolerate a faulty process, organize several identical processes into a group
- A group is a single abstraction of a collection of processes
  - So we can send a message to a group without explicitly knowing who are they, how many are there, or where are they (e.g., e-mail groups, newsgroups)
  - Key property: When a message is sent, all members of the group must receive it. So if one fails, the others can take over for it.
- Groups could be dynamic
  - So we need mechanisms to manage groups and membership (e.g., join, leave, be part of two groups)

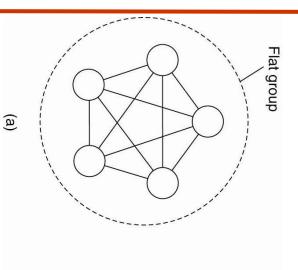
# Flat vs. Hierarchical Groups

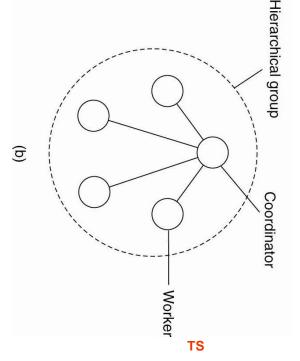
- Flat groups: information exchange immediately occurs with all group members
  - + good for fault tolerance,
  - + no single point of failure
  - may impose more overhead as control is completely distributed
  - hard to implement

## Hierarchical groups: All communication through a single coordinator

- not really fault tolerant or scalable,
- + but relatively easy to implement.

**Distributed Systems** 





## **Group Membership**

How to add/delete groups and manage join/leave groups?

- Centralized: have a group server to maintain a database for each group and get these requests
  - Efficient, easy to implement, but single point of failure

#### Distributed:

- to join a group, a new process can send a message to all group members that it wishes to join the group (Assume that reliable multicasting is available)
- To leave, a process can ideally send a goodbye msg to all, but if it crashes (not just slow) then the others should discover that and remove it from the group!
- What if many leaves.... Re-build the group....

# Failure masking by Replication

Use protocols from Ch 7:

## Primary-based

- Organize processes in an hierarchical fashion
- Primary coordinates all W operations
- Primary is fixed but its role can be taken by a backup
- If the primary fails, backups elect a new primary

## Replicated write protocols

- Organize processes into flat group
- W operations are performed using active replication or quorum-based protocols
- No single point of failure, but distributed coordination cost
- How much replication is needed or enough?

## **Level of Redundancy**

**K-Fault Tolerance** 

- A system is said to be k-fault tolerant if it can survive faults in k components and still meet its specifications....
- How many components (processes) do we need to provide k-fault tolerance?
- Depends on what kind of faults can happen?

## **Level of Redundancy**

## Assume crash failure semantics (i.e., fail-stop)

- k + 1 components are needed to survive k failures
  if k of them stops, the last one can still take over
- Ensure at least one functional component !
- Assume arbitrary/Byzantine (but non-malicious) failure semantics (i.e., continue to run when sick and send out random or erroneous replies)
  - Suppose group output is defined by voting and component failures are independent
  - 2k+1 components are needed
    - If k wrong then (k+1) must be good to have majority
  - Theoretically correct, but hard to convince: k+1 vs. k (some statistical analysis is needed)

## **Level of Redundancy:**

**Agreement Problem** 

- Problem: Assume Byzantine (malicious) failure semantics and need agreement on non-faulty components
  - Faulty components cooperate to cheat!!!
  - 3*k*+1 components are needed to tolerate *k* failures
  - Agreement is possible only if more than two-thirds of components work properly.

 In democracy, usually majority vote is enough but for certain things 2/3 is required (e.g., CS bylaws). Why do you think this might be the case?

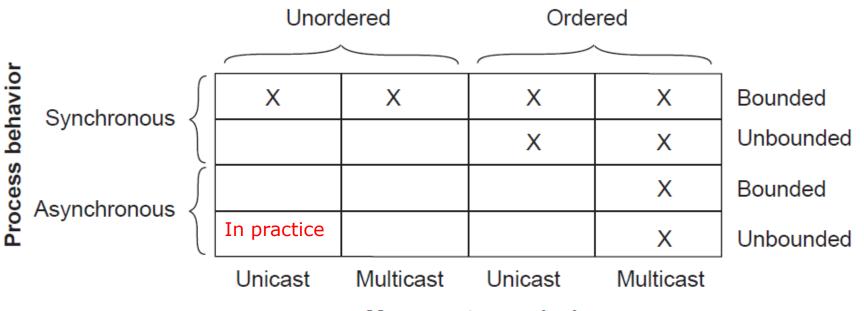
# **Agreement in Faulty systems (1)**

- A process group is required to reach an agreement for many things (e.g., electing a coordinator, deciding to commit a transaction or not, dividing tasks among workers, synchronization etc.),
- If all processes and communication channels are perfect, it is easy to reach an agreement.
- But not!
- So the goal is to have all non-faulty processes reach consensus and establish this consensus within a finite number of steps!
- Solutions differ under different assumptions.

# **Agreement in Faulty systems (2)**

Reaching agreement is only possible for below cases

Message ordering



Message transmission

Sync: if any process has taken c+1 steps, then every other has taken at least 1 step

Async: if not sync

**Communication delay** 

# **Byzantine Agreement Problem**

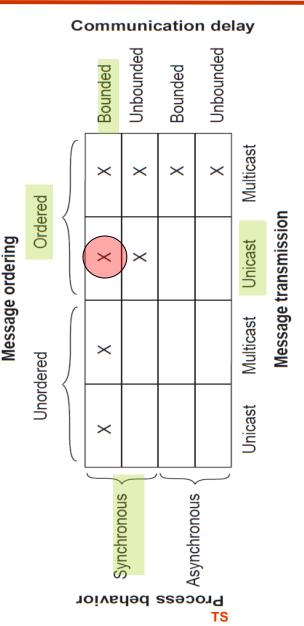
N generals including k traitors

## Problems:

Can trusted generals agree on their army sizes? What should be N and k?

## Assumptions:

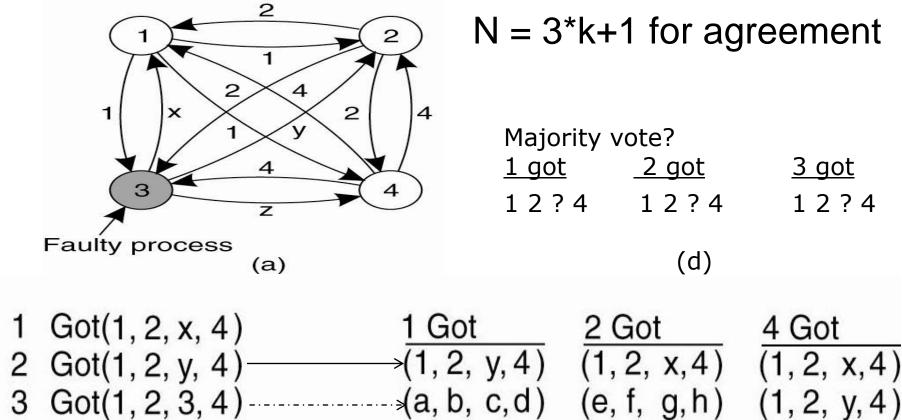
- Traitors can lie, others don't know who the traitors are
- Reliable communication channel more specifically ...



## Lamport's Agreement Algorithm

- 1. Each general i sends its army size v<sub>i</sub> to others
  - Loyal generals tell the truth
  - Traitors can lie
- 2. Each general collects received information as a vector s.t.  $V[i] == v_i$  if general i is non-faulty
- 3. Each general sends its vector to others
  - Loyal generals send what they have
  - Traitors can change the vectors
- 4. Each general determines vector elements by voting among all vectors he/she receives

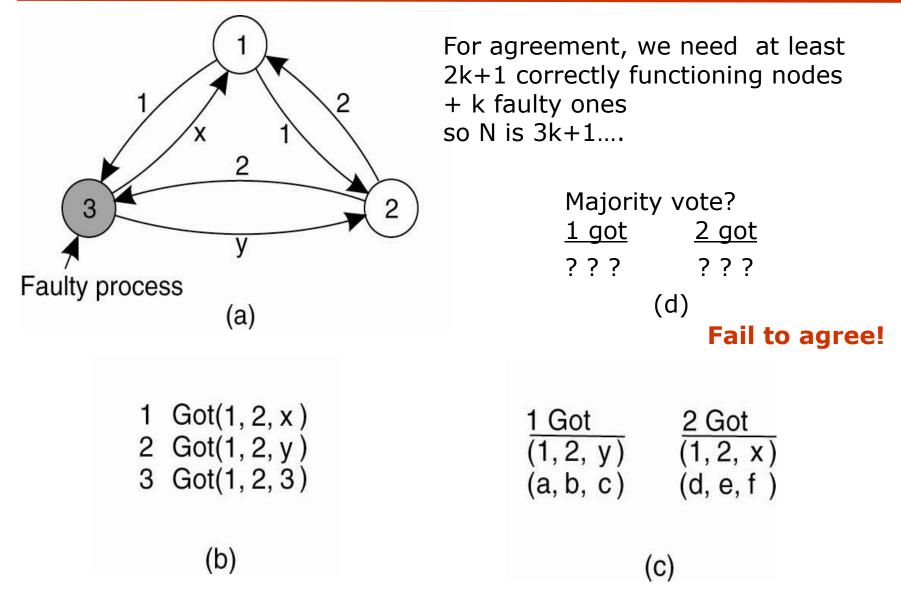
## An Example: N=4, k=1



4 Got(1, 2, z, 4)  $\rightarrow$  (1, 2, z, 4) (1, 2, z, 4) (i, j, k, l)

(C)

## An Example: N=3, k=1



## **Failure detection**

How can we decide if a node is failed or just slow?

#### There are essentially two mechanisms:

- Actively send "Are you alive" and expect an answer or passively wait until messages come from others
- Use timeouts:
  - Setting timeouts properly is difficult and application dependent
  - Premature timeouts generates false positives
  - You cannot distinguish process failures from network failures
- Also all non-faulty processes need to decide (agree on) who is failed and still a member or not!
  - Consider failure notification throughout the system:
    - Gossiping (i.e., proactively disseminate a failure detection)
    - On failure detection, pretend you failed as well to propagate it recursively